



RETURN INFORMATION:

IF YOU NEED TO RETURN OR EXCHANGE ANY ITEM, PLEASE COMPLETE AND ENCLOSE THIS FORM WITH THE MERCHANDISE.

Please carefully repack items to be returned in the original box. Please send your return to the address listed below. For your protection, we suggest that you return items prepaid with UPS or insured U.S. Mail to:

Oobees Returns Department
344 West Main Street
American Fork, UT 84003

Thank you for placing your order with Oobees. We look forward to serving you in the future. If you have any questions, please call us at 1-800-599-4980 and ask for a customer service representative or email us at support@oobees.com.

Damaged items: Although it is unlikely, if your parcel arrives damaged, please call customer service at 1-800-599-4980. Please save all original packing materials.

RETURN REASON CODES: **ORDER NUMBER:** _____ (You must fill in the original order number)

- 1. Fit too small
- 2. Fit too large
- 3. Do not like color
- 4. Do not like style
- 5. Not satisfied
- 6. Wrong Item Sent
- 7. Damaged
- 8. Defective
- 9. Other, please describe: _____

SECTION 1. EASY EXCHANGES:

Exchange by mail.

Make a new color or size selection and complete this section.
If exchanging more than three items, list on a separate attached sheet.

Speed Exchange Option.

Make a new color or size selection and reorder the item online or call 1-800-599-4980, 8:00 a.m. to 5:00 p.m. (MST) Monday through Friday.

We'll charge your credit card at the time we ship your new merchandise and we'll credit your card upon receipt of the exchange.
If you have ordered your replacement items by phone, please do not list them here.

Reason Code	QTY	Item No.	Description of Items Returned	Size	Color	Price

RETURN POLICY:

If you are not satisfied with your purchase, fill out this form completely and return it to us within 45 days of shipment. Your order number is required for processing your return. Sorry, shipping and handling fees are non-refundable.

ITEMS THAT HAVE BEEN WORN OR USED ARE NON-RETURNABLE. If we find that your returned item has been used, it will be mailed back to you. If you feel that your item is defective, you can return the item directly to us for inspection. If we determine it is a manufacturer's defect, we will replace the item with the same style, or if unavailable, you may choose another style or we can issue a refund. Should we find that your item is not defective, it will be mailed back to you. **Credit will be issued in the same manner as the original order.**

SECTION 2. RETURN FOR REFUND:

Reason Code	QTY	Item No.	Description of Items Returned	Size	Color	Price

REPLACEMENT MERCHANDISE SHOULD BE SHIPPED TO:

NAME: _____

ADDRESS: _____

CITY: _____

STATE: _____ ZIP: _____

PHONE NO: (____) _____

May we call or email you if we have any problems filling your order?

Phone Number: _____ Email Address: _____